

CATIE MONDON

WEST VALLEY UT || 435-237-7490 || CATHMOND25@GMAIL.COM

LINKEDIN.COM/IN/CATIE-MONDON/ || GITHUB.COM/CATIEMONDON || CATIEMONDON.DEV

SKILLS

-Javascript, Python, PHP, HTML5, CSS3, React, Node.js, Express.js, Massive.js, Redux.js, React Redux, Flask, Django, Bulma, Jest, Cypress, PostgreSQL, SQLite, Chart.js, Gatsby.js, Styled Components, Axios, Bcrypt.js, Jira, Git, Netlify

WORK HISTORY

AUGUST 2019- CURRENT

Web Development Mentor || DevMountain || Lehi, UT

- Responsible for the development and success of students attending the immersive full stack web development course at DevMountain
- Work one-on-one with students to help them learn web development patterns, concepts, and techniques in an intense, fast-paced environment
- Answer questions, clarify concepts, debug code, and guide student learning experiences during lectures and projects
- Refine new and existing curriculum and make changes as needed to practice repos on GitHub

MARCH 2018- MARCH 2019

Customer Support Coordinator || RetailMeNot Inc. || Austin, TX

- Worked primarily on the product "Rx Saver" helping customers find coupons and prices on prescription medications and troubleshooting site issues
- Was in charge of all reporting for Rx Saver customer support, provided product management and design teams with user feedback, and communicated problems found in shared API's with PBM partners

MARCH 2017- MARCH 2018

Customer Service Representative || LowestMed || Draper, UT

- Provided customer support by helping customers find coupons and prices on prescription medications and troubleshooting site issues
- Would report user reported feedback and associated research to PBM partners to troubleshoot and improve shared API's
- Did manual QA testing of product on different browsers, and iOS and Android devices

-When company was acquired by "RetailMeNot" in March 2018, transitioned and helped scale all customer support assets to the new company, and provided training to new customer support members working on the product

JUNE 2015- OCTOBER 2015

Data Entry Operator || USPS || Salt Lake City, UT

- Keyed in mail that automated postal systems were unable to process
- Achieved high typing speeds while maintaining highly measured accuracy statistics
- Evaluated source documents to locate information needed for each data entry field

EDUCATION

JULY 2019

Web Development

DevMountain, Lehi, UT

Web Badged Student of the 13 week immersive Web Development Course

AUGUST 2013- SEPTEMBER 2014

Biology

Snow College, Ephraim, UT

PROJECTS

JUNE 2019- PRESENT

ChartSmart

chartsmart.us

- ChartSmart is a group developed web app designed to help improve current doctor charting processes and help patients visualize their health data, such as bloodwork results, over time

- Uses React, Node.js, Chart.js, Bcrypt, PostgreSQL, Massive, Axios, and Express

JUNE 2019- PRESENT

FoodMood

thefoodmood.us

- FoodMood is a personally developed web app designed to reduce some of the frustration that users encounter with other food "near me" finding applications by focusing on dish first

- Fully mobile responsive for any mobile device

- Uses React, Styled Components, PostgreSQL, Bcrypt, Massive, Axios, Express, Massive and Node.js